

UROLOGY ASSOCIATES OF DANBURY, P.C.

ADULT & PEDIATRIC UROLOGY

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Dear Patient:

We would like to welcome you to Urology Associates of Danbury and thank you for choosing us to provide your urologic care.

Before your visit to our office, please ask your referring doctor to provide you with all pertinent information about your urologic condition including laboratory results, x-rays and other radiological studies, as well as information regarding previous treatment. Please bring this information with you to our office.

If your insurance plan requires a referral from your primary care physician, please have your doctor provide our office with this referral before your visit or bring the referral with you. Unfortunately, those plans will not pay for your care at our office unless we have an active referral on file. You may wish to check with your insurance plan prior to your visit to ensure that a referral has been issued. Enclosed are forms which will provide us with basic information about you including your health history and insurance information. Also, enclosed is a form to familiarize you with our financial policies. **Please complete these forms and bring them with you to your visit at least 30 minutes before your scheduled appointment.** If you have any questions about your coverage or if you need to contact the Billing Department, call extension 120, 121 or 124 or email: billing@danburyuro.com.

We see patients by appointment only, however, we do make time for emergencies. If you are having a problem, please call the office and speak to a nurse. For your convenience, patients are seen from 9:00 a.m. to 5:00 p.m. Monday through Friday. To accommodate our patients that do not live in the immediate vicinity, we provide office hours in Ridgefield and Southbury. If you have an emergency or need to speak with the physician on call, please call our number and the answering service will contact the physician.

All patients are seen with a physician at their first visit. At repeat visits, patients will be seen by their physician or a physician assistant. All laboratory results are reviewed in our office and you will be informed by phone, mail or office consultation within 10 days. Please notify us if you have not heard within that time.

Patient satisfaction is high on our agenda and we welcome your comments and suggestions. Please feel free to call Danielle Reddinger, Office Manager, at extension 151 or visit her in our office located by the check-out desk.

Thank you,

The Physicians at Urology Associates of Danbury